

PREMIER SERVICE PLANS

There's no better way to protect your systems.

Our Premier Service Plans include a yearly tune-up that will optimize efficiency, save you money, extend the life of your equipment, and find potential problems before they become breakdowns. The Premier Service Plans include:

- ▶ Annual Efficiency Tune-Up
- ▶ 24/7 emergency service with no after-hours surcharge
- ▶ Priority scheduling for service calls and emergencies
- ▶ Free safety inspection
- ▶ 20% off repairs and maintenance when performed during normal business hours

Our low annual rates make the Premier Service Plans a fantastic value that help protect your home's systems and provide peace-of-mind:

PREMIER PLANS FOR HEATING

- ▶ Heating Equipment (BioHeat) \$229 per year
- ▶ Heating Equipment (Liquid Propane or Natural Gas) \$169 per year
- ▶ Water Heaters \$149 per year

PREMIER PLANS FOR COOLING

- ▶ AC Systems \$159 per year
- ▶ Ductless Mini-Splits \$159 per year

(Plan covers one outdoor unit and up to 2 heads.
Each additional head is \$30.)

Pricing for the Premier Plus Service Plan for Heating Equipment is as follows:

PREMIER PLUS PLANS FOR HEATING (includes Parts & Labor Coverage detailed on the reverse)

- ▶ Heating Equipment (BioHeat) \$349 per year
- ▶ Heating Equipment (Liquid Propane or Natural Gas) \$289 per year

Call or visit our website to learn more.

*Parts & Labor Coverage applies to the following for two zones. Each additional zone will be covered for \$30 each:

Controls	Warm Air System	Fuel Supply	Burner Replacement
Triple Aquastat	Blower Belt	Fire Matic Valve	Burner Coupling
Cad Cell Relay	Fan Control	Fuel Filter Cartridge	Nozzle Line
Draft Regulator (up to 7)	Limit Control	Fuel Filter Complete	Burner Fan
Emergency Switch		Fuel Pump	Burner Flange Gasket
High Limit Control		Fuel Pump Strainer	Buss Bar Transformer Leads
Low Limit Control		Gas Valve up to ½"	Cad Cell Assembly
Primary Control		Pilot*	Cad Cell Eye
Riello Control		Pilot Assembly*	Electrodes
Riello Coupling		Gas Burners (Atmospheric)*	Electrode Assembly
Riello Pump			Ignition Transformer
Non-Programmable Thermostats			Nozzle (up to 2.5 gph)
Thermo Couple*			Nozzle Adaptor
Thermopile/Pilot Generator*			Burner Motor
Ignition Control*			Blast Tube
Hot Surface Igniter*			
Flame Sensor*			

*Propane-fueled equipment only.

Terms and Conditions

You agree and authorize BantamWesson to charge your account for service plan selection(s). BantamWesson reserves the right to inspect heating system prior to plan coverage. Plan selection(s) cover a one-year period and will automatically renew upon its anniversary unless you notify BantamWesson in writing 30 days in advance of renewal. Please note all plans are subject to Connecticut state sales tax.

General Conditions

Service plan coverage is contingent on inspection of the heating system by BantamWesson. Service plan(s) cover a one-year period commencing on date of acceptance and will automatically renew on each anniversary date thereafter. Service performed, which is not explicitly listed on the plan, will be charged at the prevailing rate. BantamWesson reserves the right to cancel the plan upon 10 days written notice. Customer's account must be in good standing. The customer's right to the tune-up expires at the end of the coverage year and no credit will be issued if the tune-up is not performed. It is the customer's responsibility to schedule the tune-up. This service plan is for ordinary residential systems that fire up to a rate of 2.5 gallons per hour. The Annual Tune-Up allows for a 2-hour time. If additional time is used/required, labor will be at the prevailing rate. If a customer cancels prior to contract expiration no pro-rated returns will be issued on unused plans.

Other Conditions

BantamWesson will not accept responsibility for the loss of heat in any unoccupied buildings, for delays of damages resulting from fires, accidents, power interruptions, water in basement, water in storage tank and/or lines, labor difficulties, acts of the Government, flood, war, hurricanes, earthquakes, or acts of God, or other causes beyond our control or for any loss or damage caused directly or indirectly by service performed, for any consequential or special damages of any kind whatsoever, for any reason.

Exclusions

This agreement does not cover replacement of a complete boiler, furnace, burner, hot water heater (indirect or oil-fired), mechanical chimney, tankless coil, radiant heat, humidifier or piping, baffles, oil lines, oil storage tank, auxiliary lift pump, electric wiring, domestic plumbing, draining of expansion tanks and purging of radiators or any parts or service not explicitly mentioned in the agreement.

BantamWesson is not liable for any environmental pollution or pollutions cleanup due to tank rupture or oil leaking of any sort (oil distributions system).